

APMG International Candidate Guidance

Online Exam Registration for Classroom-based Online Exams

Overview

These instructions are relevant to candidates who have been booked to take an APMG International **Classroom-Based Online Exam** through their training provider.

For all exams taken through APMG International you first have to create an account on the APMG International Candidate Portal and then register for the actual exam session/s prior to the exam/s being sat.

Your exam results will also be published on your Candidate Portal account for all exams taken through APMG International. Please ensure to consistently use the same email address for all exams booked with APMG International, preferably a private email address that will remain valid in case you change jobs in the future.

Additionally, Digital Badges are available for eligible qualifications, they can be added to your online CV and shared on social media. You will be able to download an electronic certificate (and print it if required) once you have created and accepted your Digital Badge via the APMG Candidate Portal. A guideline 'How to get my certificate' is available on the Candidate Portal.

Please be advised that APMG International cannot release exam results, digital badges and e-certificates until all necessary information has been provided by the candidate. If any information is missing, your exam results will go on hold.

This document describes the process and steps required to create an account on the APMG International Candidate Portal and how to register for your Classroom-Based Online Exam.

APMG International's contact information is provided at the end of this document in case you have questions or need any support.

Candidate Registration Process

Once your exam has been booked and confirmed by your training organisation you will be sent a registration email from **APMG Support** <u>Donotreply@apmg-international.com</u>

NOTE: If you did not receive the registration email, please ensure you have checked your junk email or spam folder.

To resend the registration email, please navigate to the following website

https://candidateportal.apmg-international.com

enter your email address that was used by your training organisation for booking your exam and click "Send a Link". This will re-send the registration email to you. Once you receive the registration email, click the link contained in it to register on the APMG Candidate Portal.

Should you not receive the registration email at all, please contact our support team using

the chat option on the Candidate Portal or call us at:

UK - 01494 452 450 US - 1-855-773-3403 CAN - 1-855-898-0575 Aus - 1800 170 920

From all other countries dial +44 (0) 1494 452 450.

Press option 3 for technical assistance.

Our Technical Helpdesk is available 24 hours a day, 7 days a week, and 365 days a year.

To **get started** click the link in the email you received and create an account on the APMG International Candidate Portal as requested. Returning candidates do not need to create a new account, they can log back into their existing account if the new exam has been booked under the same email address as previous exams. However, returning candidates also have to register for any new exam session.

OAPMG International		
	Exam registration required	
Hello Candidate,		
You have been booked to take a	in exam with APMG International.	
Approved Organisation:	APMG Benelux	
Booking Ref:	UATTEST-PRAXIS-Online-30032020	
Exam(s):	Praxis (1) Foundation	
Please follow these steps:		
 Create an account / Logir Register for your exam After your exam, view you 	n ir results and feedback once released.	
	To get started, click here	
If you have cancelled this exami	nation, you can stop the registration emails by clicking here.	
Regards APMG International		
If you require immediate assista	nce, please contact us on any one of the following support numbers:	
UK: 01494 452 450		
US: 1-855-773-3403		
AU: 1800 170 920 CA: 1-855-898-0575		
BR: +55 11 3172 5558	4 459 459	
All Other Countries: +44 (0) 1494 For any non-urgent queries you	4 452 450 can email help@apmg-international.com	
	APMG International www.apmg-international.com	
To ensure delivery to your inbox (not spam Copyright © 2020 - APM Group - All rights rese	or junk folders), please add <u>donotreply@apmg-international.com</u> to your whitelist (allow emails). erved APMG-International, Sword House, Totteridge Road, High Wycombe, Buckinghamshire, UK, HP13 6DG	

Create an account by entering a password, memorable date and memorable word or pin, then confirm by clicking the "Create your account with the Portal" button.

APMG International					
♠ Exams			Log In	Contact APMG	🛃 English -
Create an account	to enter your Portal	Help			
Email	apmgub29+CANDIDATE-TEST@gma	If you a or with	are havin any othe	g trouble accessir r online issue, ple	ng this portal ease contact
Welcome, just a few	questions to create your account on the portal	us			
Password		 Remeinent If you a remem 	mber are using nber to loo	a public compute	r, please tals vou have
Confirm	k	used		, ,	,
Should you need to c	ontact us, we use the following to identify you				
Memorable date	*				
Memorable word or pin	*				
	Create your account with the Portal				

Create an account to	Create an account to enter your Portal			
Email	apmgub29+CANDIDATE-TEST@)gma		
Welcome, just a few qu	uestions to create your account on the	portal		
Password	•••••			
Confirm *	••••••			
Should you need to cor	ntact us, we use the following to ide	entify you		
Memorable date *	3 Aug 2034	i		
Memorable word * or pin	8957			
Create your account with the Portal				

APMG will use the memorable date and memorable word or pin to identify you should you need to contact us, so please make sure to keep that data in mind!

Once your account has been created you will be sent an email to confirm that your APMG Candidate Portal account has been created. Please check your junk email or spam folder if necessary.



Next, you will be taken through a **4-step exam registration process** as outlined below. This will need to be completed for any exam taken with APMG International, however your registration information is saved for future reference. Mandatory fields are marked with an asterisk and will be highlighted in red if you try to skip them.

Registering means you are signing up to take the specific exam/s booked for you and agree to the applicable terms and conditions for the examination and the examiner.

If you have been booked for multiple exams by your training organisation, you can complete the registration for all exam sessions in one go.

2) APMG Inte	ernation	al				
the Exams a	Badges			L Candidate	Contact APMG	🛃 English -
		Exam Registration - Step 1 of 4				
		Personal Details				
		Please note that the Scheme Owne examinations. If this information is n examination.	r has mandated these fields for all candidate ot provided, APMG will be unable to release	es sitting these the results of the		
		Title				
		First Name *	Candidate			
		Middle Name				
		Last Name *	APMGTEST			
		Email *	apmgub29+CANDIDATE-TEST@gmail.com	m		
		Telephone Number *				
					Vext	

Please ensure to add any academic titles that you would like to be printed on your certificate into the field "First Name" or "Last Name", e.g. Professor, Dr., etc.

Exam Registration - Step 2 of 4		
Address Details		
Country * Netherlands	•	
house name, street or postcode	lookup	
Address If business address, please enter full company nar address line 1	ne in	
* APMG-Benelux	clear	
Huizermaatweg 29		
Town/City * Huizen		
County/State		
Postcode/Zip * 1273 NA		
	Previous	Next

Exam Registration - Step 3 of 4	•	
Employer		
Employer	APMG International	
Industry		
APMG monitor the take up and pro be very helpful if you could confirm	motion of this product within our industry and for our internal use the sector in which you currently work.	e, it would
Industry Sector *	Education •	
Preferences		
Method of contact *	Email v	
	Please note that APMG's preference will be to contact you via email for any issues or updates to your examination.	
Name on certificate *	Last Name / First Name / Middle Name	
	First Name / Middle Name / Last Name	
	Last Name / Middle Name / First Name	
	Previous	Next

The option "Name on certificate" controls how your details will appear on your certificate.

Exam	Reais	tration	- Step	4 of 4

Confirmation of Successful Candidate Register Preference

If you do want your name to be included on the online Successful Candidate Register (SCR) please place a tick in the box below.

 I do want my results included on the online successful candidate register

Data Protection Statement

APMG run examinations on behalf of other organisations who hold the IP and have overall control of the examination scheme – known as the 'Scheme Owner'. Please note that APMG are obliged to provide information to the Scheme Owner on request so they may also hold records of the candidates who have passed their examinations.

APMG will never pass your information on to any other 3rd party or marketing organisations, apart from the relevant Scheme Owner or Proctor/Invigilator service.

APMG will only contact you with regards to the examination(s) that you have taken with us unless you give permission as per the indications below.

In some instances, the Scheme Owners and APMG would like to use this information to contact you with regards to offers or updates they believe will be of use to you. If you **do** wish to be contacted about anything other than the exam, please tick the box(es) below.

- ★ I have read and agree to the terms within the Data Protection Statement
- I do wish to be contacted by APMG with offers or updates other than to do with the examination(s) taken
- I do wish to be contacted by the Scheme Owner with offers or updates other than to do with the examination(s) taken

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	aua	uon

I apply today to sit the examination(s) listed below for which I have booked and for the associated certification(s) upon achieving a pass in a relevant examination.

• Praxis (1) Foundation

I confirm that I will comply with the Terms and Conditions of certification as summarised with this form and shown in full on the APMG website or as requested from my invigilator.

I confirm that the information I have given on this form is correct and that I understand and agree to the use of my personal details described within the criteria for certification.

Name *	(your full name)	
Date *	(todays date)	
* [I have read and agree with the Terms and conditions	
		_
	Previous Complete Registration	n

Finish the registration process by clicking on the button "Complete Registration".

Afterwards, your exam session/s will be visible on the Candidate Portal and show as "**Registered**". At this point of time, the exam status shows as "**Not Yet Taken**".

APMG International					
♠ Exams			L Candidate	Contact APMG	🛃 English 🗸
Exams Filter Exams					Your Candidate ID 1000063756
Title	Booking Ref Session Id Language	Date			
	AUST_UAT_Registration161121 2000034683	Not Yet Taken		Detai	ls
Praxis	English	in 2 days		Registe	red 🗸
Praxis (1) Foundation				Exam Prep	aration
APMG_Test_AUS Public Australia					

Please click the green button '**Exam Preparation** in order to prepare for your online exam, the following page then opens:

APMG International		
★Exams ● Badges and Certificates		L Candidate Contact APMG
Praxis (1) Foundation		Praxis
Invigilated Exam Instructions		
Requirements for our online exams		
Please ensure you meet the following requirements be	fore sitting your exam. Your invigilator may have already p	repared your computer for the exam.
System Requirements		
> Web Browsers		
For Higher Level Exams Only		
> Internet Connection		
Try a sample exam to test your browsers functionality. If you have any problems please call the Technical	Helpdesk	Try Sample Exam Download Google Chrome
Authentication		
Your invigilator needs to input the authorisation code in Read the rules carefully and start exam when ready. If you lose connection log back into the Candidate port	the box below to access your exam. al, re-enter your exam authorisation and click resume.	
Exam Time		
Exam Duration: 60 minutes Second Language Time: 15 minutes Your Total Exam Time: 75 minutes		
	Ready to take your exam?	
Authorisation		
	X Your invigilator needs to use their Invigilator/Proctor checked your identity documents	Portal to confirm that they have
	Take Exam	

Please read and follow the instructions carefully and ensure that you fully understand the requirements and conditions that apply to your online exam such as:

- Making sure your computer is directly plugged in to your internet connection
- The privacy of the exam room
- · Having your passport, identity card or driver's licence ready
- What materials are **allowed** and what is **not allowed**
- Wearing headphones is not allowed
- Whether you may request a break and how

At the time of your exam, you need to return to the Candidate Portal, log in and click the button 'Exam Preparation'. The exam authorisation code (provided by APMG to the Training Organisation) will need to be entered to gain access to the online exam.

However, the invigilator first has to check your identity and record the **ID check** in the Invigilator Portal. Please have your passport, identity card or driver's licence ready for this check. After the ID check has been completed, **the invigilator will be able to activate your exam** via the Invigilator Portal, which will automatically fill out the authorisation code for your exam in the Candidate Portal within 10 seconds. You may then click "**Take Exam**" in the Candidate Portal when you are ready to start your online exam. If the authorisation code is not filled in automatically, the invigilator can provide this code to you at the beginning of the exam session. Enter the code yourself and start your online exam when you are ready by clicking the '**Take Exam**' button.

Your exam result will be published to your Candidate Portal account once your exam has been processed by APMG and your training provider has released your result.

Additionally, Digital Badges are available for eligible qualifications, they can be added to your online CV and shared on social media. You will be able to download an electronic certificate (and print it if required) once you have created and accepted your Digital Badge via the APMG Candidate Portal. A guideline 'How to get my certificate' is available on the Candidate Portal.

Contact APMG International

If you require any assistance, please contact us via the chat on the APMG Candidate Portal or call us using the relevant telephone number below or email <u>help@apmg-international.com</u> and we will call you back.

UK - 01494 452 450

- US 1-855-773-3403
- CAN 1-855-898-0575
- Aus 1800 170 920

From all other countries dial +44 (0) 1494 452 450

Press option 3 for Technical assistance.

Our Technical Helpdesk is available 24 hours a day, 7 days a week, and 365 days a year.